## APPENDIX B

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RIGHTS AND RESPONSIBILITIES OF STUDENTS

There are several sources of information regarding students’ rights and responsibilities the University, Graduate College, College of Liberal Arts and Sciences, and School of Social Work levels. Primary sources of information are listed below, as well as offices that offer information and support. In the School of Social Work, you can obtain further information from the Program Administrator (Kate Kemp) or your faculty advisor.

University

Policies and Regulations Affecting Students (Division of Student Services)
See Policies Related to Student Rights and Responsibilities, including the University’s policies on human rights, on nonviolence, sexual harassment, consensual relationships, student organizations, and campus security at https://dos.uiowa.edu/policies/

Graduate College: 205 Gilmore Hall
See the Manual of Rules and Regulations of the Graduate College, Academic Grievance Procedures, Thesis policies and manual, the Graduate Student Senate, and A Handbook for New Students at http://www.grad.uiowa.edu/graduate-college-manual

Graduate College Academic Grievance Procedure
The particular grievance procedure will depend upon the area involved (e.g., student life, academic difficulties, employment). Generally, graduate students first explore how to pursue a grievance with their advisor or with an appropriate departmental administrator. However, if students are uncomfortable or dissatisfied using this route, the Associate Dean of the Graduate College will counsel them on the options available. In addition, the Office of the Ombudsperson may assist graduate students on a confidential basis in selecting an appropriate grievance procedure. See http://www.grad.uiowa.edu/manual-part-1-section-iv-academic-standing-probation-and-dismissal

College of Liberal Arts and Sciences – Academic Programs and Services (120 Schaeffer Hall)

Student Complaints Concerning Faculty Classroom Procedures and Related Actions
The CLAS Handbook also includes “Student Complaints Concerning Faculty Actions” and “Student Academic Misconduct.” https://dos.uiowa.edu/policies/ Student complaints concerning the actions of faculty members with respect to academic matters such as grading and assignments are pursued first through the informal mechanisms established in each college. Although there is some variation among colleges, these mechanisms generally include: (1) The student should first attempt to resolve the issue with the faculty member involved. (2) Lacking a satisfactory outcome, the student should turn to the School’s Problem Resolution Process. 3) If a satisfactory outcome still is not obtained, the student may take the matter to the Director of the School and then the collegiate dean.

Note: Complaints about faculty conduct that may be addressed under the University’s Community Policies (such as those pertaining to harassment or sexual misconduct) should be directed to the mechanisms identified in those policies.

Employment-related grievances are resolved in one of two ways. Graduate students who are not members of the UE-COGS bargaining unit should refer to the general University student-employee grievance protocol outlined in https://dos.uiowa.edu/policies/student-employee-grievance-procedure/. For graduate student assistants, the procedure contained within the collective bargaining agreement between the State Board of Regents and the United Electrical & Machine Workers Union, Local 896-COGS, is the exclusive remedy for resolving employment-related grievances. https://cogs.org/

A student dissatisfied with the outcome at the collegiate level of an academic complaint against a faculty member may file a formal complaint with the Office of the Provost. In addition, a student dismissed from a college or the University for academic reasons may appeal the dismissal to the Office of the Provost. A student who wishes more specific information about appeal to the Office of the Provost should inquire at the office of their respective dean (graduate college dean for graduate students) or
the Office of the Ombudsperson. Appeal to the Office of the Provost is the final institutional remedy, and the decision by the Provost/Provost's designee constitutes final University action subject to appeal to the Board of Regents, State of Iowa, pursuant to the policies and procedures of that Board.

School of Social Work

The School has several policies concerning admitted MSW students, described below. Direct policy questions to Program Administrator Kate Kemp.

POLICY ON STUDENT ADVANCEMENT IN THE MSW PROGRAM

Advancing Students Each Semester. Graduate social work students are advanced from one semester to the next, based on their academic progress and professional behavior each semester. The MSW Program Director consults with faculty members each semester to review students’ progress in classroom courses and the field. If there are no concerns, the MSW Director sends a student an email stating they are advanced to the next semester. If a faculty member shares a concern, the procedures for student advancement are followed.

Academic Standards

Graduate social work students are expected to demonstrate the integration and application of the competencies described by the Council on Social Work Education’s Educational Policy and Accreditation Standards (EPAS) in courses, which includes field education, i.e., practicum. Graduate social work students must maintain a 3.00 cumulative graduate GPA, a grade of C- or higher for letter-graded courses, and a grade of Satisfactory for non-letter graded courses in the Course Plan. (The SSW policy on a satisfactory GPA is higher than the Graduate College policy on a satisfactory GPA, which is 2.75.)

A student shall be placed on academic probation if, after completing nine semester hours of graded (A, B, C, D, F) graduate work at The University of Iowa, the student's UI Cumulative GPA falls below 3.00. A student is in good academic standing when their UI Cumulative GPA returns to 3.00 or higher. If, after completing nine more semester hours of graded (A, B, C, D, F) graduate work at the University of Iowa, the student's UI Cumulative GPA remains below 3.00, the student will be denied permission to re-register in the SSW. If the student has fewer than nine semester hours of graded (A, B, C, D, F) work left in their Course Plan, they may be dismissed from the MSW program.

Professional Behavior Standards

The NASW Code of Ethics describes ethical behavioral expectations for social workers. To advance in the social work program and graduate, students must consistently demonstrate the attributes of reliability, receptivity, and self-awareness in class and practicum, which are consistent with the Code of Ethics. UI students must also adhere to the University of Iowa Code of Student Life, the UI Policy on Sexual Harassment, and all other applicable Graduate College and University policies governing student behavior.

Reliability

- **Attendance.** Students follow class and practicum attendance policies and practices and provide prompt notification of absences. Students attend all required meetings, including program and practicum orientations, meetings requested by classroom or practicum instructors, and meetings related to class group projects. In practicum, students establish and maintain a regular schedule and follow the agency’s (not the University's) operational schedule.
  
  *Minor violation.* Example: Not attending a class, meeting or practicum day that is inconsistent with policy or practice or not providing notification.

  *Moderate to serious violation.* Example: A pattern of not attending a class, meeting or practicum day that is inconsistent with policy or practice or not providing notification.

- **Punctuality.** Students arrive on time to class, practicum, and other meetings and provide prompt notification of lateness. Students joining an online class log on early to ensure they have a connection and their equipment is working correctly.
  
  *Minor violation.* Example: Arriving late or not providing prompt notification.
• Dependability and integrity. Students complete on time all assignments and tasks for classes, group projects, practicum, and other departmental and University requirements; only request extensions when an event beyond their control affects their ability to complete assignments and tasks; and give credit to others for their work (viz., they do not plagiarize). In practicum, students collaborate with their practicum instructor to identify and complete tasks as planned and accurately represent the placement hours worked and tasks completed.

Minor violation. Example: Completing assignments or tasks late.

Moderate to serious violation. Example: A pattern of arriving late or not providing prompt notification when requesting to turn assignments in late or not completing a task on time; or any instance of dishonesty, including plagiarism. (see Graduate College Manual http://www.grad.uiowa.edu/graduate-college-manual for plagiarism policy)

Engagement and Receptivity

• Engagement, initiative, and effort. Students are prepared to engage in and actively participate in class, practicum, and other professional activities; and complete assignments and practicum tasks in a professional, high-quality manner. In practicum, students spend placement hours in professionally useful activity; show genuine interest and engagement in the daily life of the organization; take the initiative; and demonstrate intellectual and professional curiosity and insightfulness.

Minor violation. Example: Not being prepared, actively engaged, or showing initiative.

Moderate to serious violation. Example: A pattern of not being prepared, actively engaged, or showing initiative.

• Openness and responsiveness to feedback. Students demonstrate non-defensive receptivity to feedback and suggestions, show a willingness to be self-reflective and self-corrective, demonstrate a willingness to resolve difficult relationships, and modify their behavior accordingly. Students respond to feedback from classroom instructors, practicum instructors, and others by taking steps to integrate the feedback into their professional behavior and use the feedback as a tool to help strengthen their practice and awareness of self.

Minor violation: Example. Defensiveness, anger, denial, or a lack of accountability when receiving feedback and suggestions from others.

Moderate to serious violation. Example: A pattern of defensiveness, anger, denial, or a lack of accountability when receiving feedback and suggestions from others or not integrating feedback into their professional behavior.

Respectful and responsive communication. Students engage in constructive, respectful dialogue with others when their values and beliefs are challenged, and treat classmates, classroom and practicum instructors, staff, clients, and others in a respectful and nonjudgmental manner. Students respond promptly to all forms of correspondence from classroom instructors, practicum instructors, staff, clients, others, and when working on projects, classmates. respond promptly to email. Students use electronic devices in the classroom, practicum, and other activities in a manner that is consistent with the course, practicum agency, and any university policies. Students demonstrate professional and respectful oral and written communication skills in coursework and practica, including when they are using social media for UI coursework or practica that are part of their UI curriculum. Note that “professional” and “respectful” may not be determined on the basis of the viewpoint being expressed, but rather the manner in which expression occurs. For example, a pattern of disruptive expression that interferes with the instructor’s ability to manage the class. Expression of unpopular viewpoints is consistent with appropriate classroom conduct. Students in the SSW should be prepared to perceive and respond to all types of viewpoints on all types of issues. Minor violation All forms of disrespectful communication are considered moderate to serious violations, provided that the disrespectfulness is not determined on the basis of the viewpoint expressed provided that the disrespectfulness is not determined on the basis of the viewpoint expressed.

Example: A pattern of interrupting students or faculty in the classroom after having this behavior addressed. A pattern of interrupting others who are speaking; pattern of having sidebar conversations, pattern of using a tone of voice that is irritable or hostile. Example of nonresponsiveness: not checking or responding to correspondence promptly or at all.

Self-Awareness

• Emotional self-regulation. Students strive to be personally and professionally centered when engaging with classmates, classroom instructors, practicum instructors, staff, clients, and others in the instructional context; use appropriate professional language (spoken and written) to filter emotional content; and take responsibility for and avoid blaming others for their feelings or behavior.

Minor violation. Example: Not attending to their emotional behavior.
Moderate to serious violation: Example: A pattern of not attending to their emotional behavior.

- Boundary maintenance. Students maintain strict personal-professional boundaries in the real and virtual worlds, and, when in doubt, seek appropriate consultation regarding professional boundaries. Students speak on behalf of their practicum agency only as authorized. Students follow class and practicum policies regarding appropriate hours of communication with classroom instructors, practicum instructors, staff, clients, and others regarding coursework or practicum work outside of regular work hours (e.g., weekends, evenings).
  
Minor violation. Example: Violating boundaries. A single boundary violation may be considered a moderate to serious violation.
  
Moderate to serious violation: Example: A pattern of violating boundaries.

- Professional attire. In professional situations, including practicum, interviews for practicum placements, meetings, and interactions with colleagues, students dress in a manner that is appropriate for the context or setting.
  
Minor violation. Example: Dressing in an unprofessional manner for the context or setting.
  
Moderate to serious violation. Example: A pattern of dressing in an unprofessional manner for a particular context or setting.

Impairment

The National Association of Social Worker's Code of Ethics, Section 4.05, addresses social worker impairment that may interfere with professional judgment and performance or jeopardize the best interests of people for whom the social worker has a professional responsibility. Impairment may be related to psychosocial distress, legal problems, substance use disorders, mental health difficulties, or other factors. Social work students should address their impairment by considering whether to seek professional help, adjust their workload, withdraw from the program, or take any other necessary steps. Students are encouraged to contact the University Counseling Service for assistance: https://counseling.uiowa.edu/.

Procedures for Student Advancement

The MSW Program Director is contacted whenever a person (for example a faculty member, academic advisor, staff member, or practicum instructor) identifies a concern related to a student’s academic performance, professional behavior, or impairment. The person who identifies the behavior is “the person with the concern.” Student advancement concerns are addressed through an informal or formal concern process depending on the seriousness of the concern.

Informal Concern Processes

Informal Concern Process – Phase 1 - Faculty/student only
Faculty are expected to respond to minor concerns by providing feedback directly to the student. Feedback related to the minor concern and whether the student may remediate the concern is documented in an email to the student. For example: In reviewing mid-term grades the instructor determines a student is at risk of receiving a low grade in the class unless performance is enhanced.

Informal Concern Process - Phase 2 – Faculty (with MSW director consultation)/ Student When the student does not respond to feedback or is likely to fail the course, the faculty member must consult with the MSW Program Director who will determine the level of concern and course of action. The MSW Program Director may request a meeting with the student and the instructor. The instructor sends an email to the student cc: MSW director) MSW director sends an email to the student The faculty member and the Director of the MSW Program will document the concern in an email, and how the student, if the student may remediate the concern, the instructor will describe the plan to address the concern in an email to the student. The plan will include deadlines and the consequences of not meeting expectations. If the concern is resolved, no further action is taken. If the MSW Program Director determines that the concern cannot or should not be resolved informally, the formal concern process is initiated.

Informal Concern Process - Phase 2 – Faculty (with MSW director consultation)/ Student

A faculty member consults with the MSW Director when the faculty member is not satisfied with the student’s response to the phase 1 informal concern because the student did not respond, or the response was not sufficient (e.g. the student agreed to make changes but did not). The MSW director decides whether the student’s behavior justifies the Informal Concern Process- Phase 2.
Phase 2. When directed to by the MSW Director, the faculty member/instructor drafts a letter to the student spelling out the concern and clarifying the expected behavior change, available supports, and timeframe. Consequences for not following through can also be included (example: may rise to the level of a formal concern). The draft is shared with the MSW Director, and the final version of the letter is transferred to letterhead and saved as a pdf by the faculty member. The faculty member emails the pdf letter to the student and cc's the MSW Director on the email. (The MSW Director should also be cc'd in the letter). If the faculty member is an adjunct instructor, the MSW Director writes the letter, signs the letter, emails it, and cc's the adjunct faculty member.

**Formal Concern Process** (Contract to be fulfilled or student may be dismissed)

The purpose of the formal concern process is to address academic standards, professional behavior standards, or impairment before the concern results in dismissal.

1. **Immediate Dismissal**

If a person has a concern about a student’s professional behavior or impairment that they believe is so egregious as to be grounds for immediate dismissal, they will notify the MSW Program Director and the Director of the School. The Director of the School will direct the person with the concern to the appropriate University office if the concern falls within the scope of a [University Community Policy](#). Otherwise, the MSW Program Director and the Director of the School will ask the person with the concern to write a summary of the concern. If the MSW Program and School Director concur that the concern meets grounds for immediate dismissal, the MSW Program Director will write a Letter of Dismissal. The letter will describe how the student has not met the School’s standards and will be sent to the student by email (UI account) The student has a right to grieve the dismissal as described below.

2. **Letter of Concern, Advancement Meeting and Probation**

The MSW Program Director notifies the student that they are not meeting a standard for advancement by sending them the Letter of Concern.

   a. **Letter of Concern.** If a full-time faculty of the School has the concern, they write the Letter of Concern. If someone else or more than one person has a concern, the MSW Program Director writes the Letter of Concern. The letter will describe how the student has not met the School’s standards. The MSW Program Director will send the student and their advisor, the Letter of Concern (by UIOWA email), request a meeting with the student, and instruct the student to contact the MSW Program Director to schedule the advancement meeting within one week of receiving the Letter of Concern. If the student does not contact the MSW Program Director within two weeks of the date it was sent, the MSW Program Director may initiate the dismissal process.

   b. **Advancement Meeting and Remediation Contract.** The MSW Program Director, the student, the student’s advisor, and the person(s) with the concern will meet to develop a plan to help the student address the concern. The MSW Program Director will write the remediation contract, obtain signatures, and place the Contract in the student’s file. The Contract will state:

   i. the nature of the concern in an appropriate level of detail
   ii. the actions to be taken by the student and, if applicable, others
   iii. the date(s) when each action must be completed
   iv. the date(s) when the MSW Program Director and the person(s) with the concern will review the Contract to determine whether all actions were completed satisfactorily
   v. the sentence, the student is “on probation until the terms of the contract are met.”

   The Contract must be signed by the student, the MSW Program Director, and the person(s) with the concern.

   c. **Refusal to Meet or to Sign the Contract.** By signing the remediation contract, all signatories agree to the terms of the Contract. If the student is unwilling to meet to develop a Contract or is unwilling to accept the remediation conditions in00
the Contract, the student may be dismissed.

d. Probation and Letter of Advancement with Probation. Students who have a remediation contract are on probation. When the student has an approved remediation contract that extends past the current semester, the MSW Program Director will write a letter of advancement, stating the student is advanced to the next semester on a probationary basis. A student on probation may be restricted from entering practicum until the concern is sufficiently resolved.

e. Remediation Contract Evaluation. The person who wrote the Letter of Concern will meet with the MSW Program Director to review the student’s progress toward completing all actions of the remediation contract by the date specified in the Contract. If the student satisfactorily completes all actions by the agreed-upon dates, the MSW Program Director will notify the student by email (UI account) that they have met all conditions of the Contract and are advanced to the subsequent semester. The remediation contract may be altered:

i. If the student can document an emergency that prevented them from renegotiating the remediation contract before the deadlines stated in the Contract or that prevented them from completing an action in the Contract before its deadline. An emergency may, but need not, involve the student’s physical or mental health; family, such as caring for a parent or child with a health condition; maternity; finances; and military or religious service. The student must speak with the MSW Program Director and their advisor to discuss how to document the emergency. Renegotiation may include meeting with the advancement committee, rewriting the remediation contract, and obtaining signatures.

ii. If the student believes someone violated, misinterpreted, or improperly applied a University, College, or School procedure, rule, regulation, or policy during the advancement process that prevented them from meeting all conditions of the remediation contract or from renegotiating a new contract before the deadlines stated in the Contract.

f. Failure to Meet Conditions of the Remediation Contract. If the student has not satisfactorily completed all actions in the Contract by the agreed-upon dates, the MSW Program Director writes the Letter of Dismissal (see below, “Letter of Dismissal or Alternative Action,” for an exception).

3. Letter of Dismissal or Alternative Action

If the MSW Program Director concludes the student has not met all conditions of the remediation contract, the MSW Program Director will email the student of the dismissal decision and invite the student to meet with the MSW Program Director. If the student does not contact the MSW Program Director to schedule a meeting within one week of the email, the MSW Program Director will send the Letter of Dismissal.

At the meeting with the student, the MSW Program Director and the person who wrote the Letter of Concern will discuss unmet conditions in the remediation contract and hear any evidence that the student may offer relating to why they believe they should be permitted to remain in the program. Following this meeting, the MSW Program Director will take one of two actions: dismiss or an alternative action.

Dismiss. If the MSW Program Director determines the student did NOT meet all conditions in the remediation contract and the MSW Program Director does not believe that the evidence proffered by the student at the meeting warrants the student’s continuation in the program, the MSW Program Director will email the Letter of Dismissal to the student, and the student will not be permitted to re-register in the School of Social Work. The dismissal letter is sent to the student, the Director of the School, the person who wrote the Letter of Concern, the student’s advisor, and the Graduate College. The letter is also placed in the student’s file. The letter will be sent to the student by email (UI account) and by mail. The letter will state that the student has two weeks to initiate the grievance process by notifying the Director of the School in accordance with the grievance policy described below.

Alternative Action. If the student did NOT satisfactorily complete all conditions of the Contract, but the MSW Program Director concludes that good cause exists for the student to remain in the program, the MSW Program Director may add conditions to the Contract for the student to remain in the program, may add dates by which conditions must be met, and state whether the student remains on probation. The MSW Program Director will notify the student of their decision by email and by mail, with a copy to the person who wrote the concern and the student’s advisor.

This dismissal process pertains only to the School of Social Work. A student dismissed from the School without other process
is not dismissed from the University.

4. Dismissal, Confidentiality, and Letters of Recommendation

All faculty, staff, and other school representatives will abide by all applicable privacy laws and rules, including FERPA regulations regarding the disclosure of the fact that a student was dismissed from the social work program. When students ask for letters of recommendation, staff or faculty members will:

i. ask for the request in writing,
ii. ask the student to state whether the student waives the right to read the letter before the staff or faculty member submitting it, and
iii. inform the student that a faculty or staff member may decline to provide a letter of reference for the student.

Approved--SW Faculty, General Council, Graduate College, February 2019
Revised August 2023
Advancement and Grievance Process

- Standard unmet or unlikely to be met
- MSW Program Director informed of concern
- Concern addressed formally. Letter of concern sent to student
- Concern addressed informally
- Student does not respond to letter
- Student does not accept conditions
- Advancement meeting, contract and probation
- Conditions met, student advanced
- Advanced
- Conditions not met
- Alternative action, probation extended
- Conditions met
- Conditions not met
- Dismissed
Problem Resolution within the School of Social Work

The problem resolution process in the School of Social Work is used to address problems, including dismissal. Information on students’ rights and responsibilities in the Graduate College can be found at [http://www.grad.uiowa.edu/manual-part-1-section-iv-academic-standing-probation-and-dismissal](http://www.grad.uiowa.edu/manual-part-1-section-iv-academic-standing-probation-and-dismissal). Notwithstanding the grievance procedure set forth below, students and faculty are encouraged to resolve problems on an informal basis.

Grievance Policy and Procedures

Issues that may be appropriate for a grievance at the School level include a violation, misinterpretation, or improper application of University, Graduate College, or School procedures, rules, regulations, or policies governing the MSW program, including dismissal from the program when there may have been a procedural error in the advancement process or a violation of University policy. To initiate a grievance, the student must first notify the Director of the School in writing within two weeks of the action that is the subject of the student’s complaint. The student’s written notification to the Director of the School must describe:

(a) the facts and circumstances of the alleged violation,
(b) the University, College, or School procedure, rule, regulation, or policy allegedly violated,
(c) the person or persons alleged to be in violation,
(d) the date(s) of the alleged violation, and
(e) the preferred remedy sought by the student.

Upon receipt of the student's written notification, the Director of the School will schedule a meeting with the student, at which time the student will present evidence in support of all of the student's claims. The Director of the School may request the submission of documents in advance of the meeting. The Director of the School also has the discretion to approve or deny the presence of student representatives at this meeting.

Following the meeting, the Director of the School may solicit information from any other person who may have information pertinent to the grievance. The Director of the School may also schedule a follow-up meeting with the student. After this evidence-gathering process and depending on the nature of the issue, the Director of the School will:

(a) take action within their authority to resolve the issue and provide to the student a written response explaining the rationale for such action,
(b) refer the student to the Graduate College or another office (e.g., Office of the Ombudsperson), or
(c) determine that the issue is grievable at the School level and proceed as described below.

If the Director of the School determines, in their sole discretion, that the issue is grievable at the School level, the Director of the School will appoint a grievance committee of three faculty members, one of whom will be appointed by the Director of the School to serve as the committee moderator. The Director of the School will attempt to appoint members who were not directly involved in the student's allegation. The Director of the School will send an email to the student's University of Iowa email account informing the student of the committee's membership.

The Director of the School will provide the committee with the grievance materials. The committee will meet to review the materials and may seek additional information from the Director of the School, the student, or others who may have pertinent information. The committee will make a recommendation to the Director of the School in writing and provide a rationale.

The Director of the School will either accept or reject the committee’s recommendation or direct the committee to clarify their decision within one week of receiving the initial recommendation.

The Director of the School will provide a copy of the committee’s written recommendation and rationale, along with the Director’s final decision to the student by email (UI account) and by mail. If the allegation is rejected, the letter will describe additional actions the student may take to address the problem. For instance, a student may next bring the issue to the associate dean of the Graduate College or contact the Office of the University Ombudsperson.

If the grievance was based on the student's dismissal, the letter will state whether the student is advanced, dismissed or on probation. If the student is placed on probation, then an advancement meeting will be scheduled with the student.
Student’s Admission Agreement for the MSW Program

Name (Please print) _____________________________ UI student ID# __________________

email address(es)

phones – cell# ____________________ home # ____________________ work # ____________________

Update contact information to ensure future mailings:

My contact information is new from when I applied: ☐ Address ☐ Phone ☐ Email

Center (check one): ☐ Iowa City ☐ Des Moines ☐ Quad Cities ☐ Sioux City ☐ On-line

Program (check one): ☐ 2 year ☐ 3 year ☐ 4 year Bacelor’s degree in Social Work? (check one): ☐ Yes ☐ No

Please check the appropriate box and complete the form as instructed to let us know your plans to attend.

☐ I plan to attend

Read attachments, and complete the reverse side of this form.

☐ I do NOT plan to attend UI MSW

Please provide a brief note to cancel your admission to the UI MSW program. Please explain or state “will not be attending”:

________________________________________________________

________________________________________________________

________________________________________________________

signed: ___________________________

To complete the Admissions process,

You must complete, sign, and return both pages of this form by April 15.

Okay to email: ssw-admissions@uiowa.edu (preferred)

Or fax 319 335-1711

UI School of Social Work

Tomeka Petersen, Admissions and Programs Coordinator

308 North Hall

Iowa City IA 52242-1223

OVER
At the School of Social Work, we seek to engage in constructive, respectful dialogue as personal values are challenged in the process of developing a professional social work identity. We seek to respectfully engage with others who are different from ourselves in the classroom and the community, regardless of our personal values.

Therefore we expect that applicants accepting admission will join faculty and staff in this effort, and will:

Encourage and welcome diversity in all aspects of campus and community life.

Address social justice issues that affect human beings as a consequence of oppression, poverty, marginalization and alienation because of the intersection of multiple factors, including those identified by CSWE: class, color, culture, disability, ethnicity, age, gender identity and expression, immigration status, political ideology, race, sex, sexual orientation and religious, non-religious, or spiritual beliefs.

Learn to recognize and work to avoid using language in coursework/practia that may be considered prejudicial language and avoid discriminating behavior and challenge stereotypes when others speak in derogatory generalizations.

Foster intercultural dialogues, examine individual biases, and critically analyze intersections of privilege and oppression.

Expand understanding of cultural diversity by exploring other cultures other than your own through rigorous academic study and by participating in/supporting community events.

Demonstrate empathy in a culturally sensitive manner, to listen, and work to solve problems peacefully.

Strive to create a community that is a welcoming and supportive environment for all.

Adhere to program policies articulated in the Social Work Student Handbook (including the professional competencies articulated by CSWE in the Educational Policy Statement).

To complete the admissions process, the following statement must be signed:

I have read the following documents and agree that I am bound by the provisions of these policies in my coursework and practica.

Please check each box to confirm you have read:

☐ The statement above that supports a culturally inclusive community for all people.


☐ International Federation of Social Workers (IFSW) Code of Ethics.

☐ The Statement on Academic Honesty (attached).

☐ The MSW Student Advancement Policy (attached).

☐ The Practicum Policy (attached).

☐ The UI Code of Student Life.

Signature

Date
ACADEMIC HONESTY

Plagiarism and any other activities when students present work that is not their own are academic fraud. Academic fraud is a serious matter and may result in grade reduction for the assignment, an F for the course, or more serious penalties depending upon the severity of the transgression. Plagiarism and cheating include, but are not limited to, the following:

1) presentation of the ideas of others without credit to the source
2) use of direct quotations without quotation marks and without credit to source
3) paraphrasing without credit to the source
4) participation in group project which presents plagiarized material
5) failure to provide citations for material obtained through electronic research
6) downloading and submitting work from electronic data bases’ without citation
7) submitting material created/written by someone else as one’s own
8) copying from someone else’s exam, homework, or laboratory work
9) allowing someone else to copy or submit one’s work as his/her own
10) accepting credit for a group project without doing one’s share
11) submitting the same paper in more than one course
12) using notes or other materials during test without authorization
13) not following the guidelines specified by instructor for “take home” exams
14) the fabrication of research data

Graduate students’ misconduct will be reported to the MSW or PhD program director, at which point further disciplinary action may be taken. Please refer to the MSW Educational Handbook or the PhD Handbook, which includes a description of the Student Advancement Policy, and the Graduate College Manual of Rules and Regulations. http://www.grad.uiowa.edu/graduate-college-manual.
I. Structure and Sequence

Practicum at The University of Iowa School of Social Work is composed of two levels of courses.

A. **Generalist Practica Course.** Students admitted to the M.S.W. program without a Bachelor's Degree with a major in social work from an accredited program are required to take Generalist Practicum: 300 contact hours during the spring semester of the first year for full-time students; and during the spring semester of the second year for 3-year and 4-year program students. Three (3) semester hours of credit will be earned for successful completion of the Generalist Practicum.

B. **Specialized Practica Course.** All students admitted to the M.S.W. program are required to take the Practicum with Clinical or Leadership Specialization during the fall and spring of the final year. The minimum required 600 contact hours of Practicum with Clinical or Leadership Specialization will earn 6 semester hours of credit.

C. **Co-Requisite Courses.** Generalist Practicum Seminar for Generalist Practicum and the Clinical or Leadership Practicum Seminar I and II for the Practicum with Clinical or Leadership Specialization.

II. Placement Assignment Process

Most established practicum sites for UISSW are located within a 50-mile radius of Des Moines, Iowa City, Sioux City, or the Quad Cities.” The sites provide learning opportunities for the two specializations and many fields of practice. Placements outside these practicum centers are permitted in some circumstances and are contingent upon the ability of the practicum instructor and student to travel to the School of Social Work center for meetings with Field Coordinators.

A. **Generalist Practica** are assigned by either the Practicum Director or, in the Quad Cities, Des Moines, Sioux City and Online Hybrid centers, by the Learning Center Practicum Administrator.

B. **Specialized Practica Course** are developed during a process that starts in the first year. Failure to obtain a practicum after five interviews will result in reconsideration of the student's suitability for advancement in the MSW program.

III. Employment While an MSW Student

The School of Social Work is committed to part-time graduate social work education. The School endeavors to educate as broad a cross section of students as possible, including non-traditional students who are older, who must work to support families, and who therefore find it difficult to be full-time students.

Students must be available to attend classes when they are scheduled. Thus, employed students need to have made arrangements with their employers to flex their work scheduled sufficiently to attend class. In addition, it is often challenging to adjust schedules when fulfilling the requirements for the Generalist Practicum (300 hours) and the Specialized Practicum (300 hours in the fall and
spring semesters of the final year). Combining 3-4 days/week in practicum with course work will likely conflict with continuing in full-time employment.

**Before registering in the MSW program, employed students must make plans to flex, reduce or eliminate their outside employment while they are in Generalist Practicum and Specialized Practicum.**

Practica are designed to extend and integrate learning achieved in class with practice in the field. The student has an opportunity to employ social work interventions and ethical decision-making processes with different client populations at multiple levels. A particular focus is the application of research to social work theory and practice, including the evaluation of interventions and outcomes. Because of the importance of practica to the overall preparation of students for the profession, as dictated by the Council on Social Work Education Accreditation Standards, work experience prior to admission into the M.S.W. program cannot meet the practica requirements.

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**ASSESSMENT OF STUDENTS**

The marking system used in the Graduate College is described in detail at: http://www.grad.uiowa.edu/manual-part-1-section-vi-marking-system

Letter grades are reported with plus/minus and the numerical value is as follows:

<table>
<thead>
<tr>
<th>Grade</th>
<th>Numerical Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>A+</td>
<td>4.33</td>
</tr>
<tr>
<td>A</td>
<td>4.00</td>
</tr>
<tr>
<td>A-</td>
<td>3.67</td>
</tr>
<tr>
<td>B+</td>
<td>3.33</td>
</tr>
<tr>
<td>B</td>
<td>3.00</td>
</tr>
<tr>
<td>B-</td>
<td>2.67</td>
</tr>
<tr>
<td>C+</td>
<td>2.33</td>
</tr>
<tr>
<td>C</td>
<td>2.00</td>
</tr>
<tr>
<td>C-</td>
<td>1.67</td>
</tr>
<tr>
<td>D+</td>
<td>1.33</td>
</tr>
<tr>
<td>D</td>
<td>1.00</td>
</tr>
<tr>
<td>D-</td>
<td>0.67</td>
</tr>
<tr>
<td>F</td>
<td>0</td>
</tr>
</tbody>
</table>

1. Grades of A+ will have a value of 4.33 in calculating a student’s GPA, but the averages displayed at the bottom of the grade report will be truncated so as not to exceed 4.00.

2. Students admitted on conditional status must achieve regular status within two sessions of registration by obtaining a grade point average of at least 3.0 on a minimum of eight letter graded hours.

3. Students are required to maintain a 3.0 throughout the MSW program.

4. Graduate students do not earn credit for courses graded below C- per Graduate College policy.

5. Students wishing to take S/U course for letter grade may do so by petitioning the instructor not later than second class meeting. If approved the student shall give a copy to the Admissions and Programs Coordinator in the Iowa City Office. This privilege should be allowed only in exceptional circumstances.

6. It is recommended that, when feasible and appropriate, faculty arrange that essay exams and papers be submitted with identification number instead of student name.

7. Retaking a course in which a grade of D, F, or U is recorded is possible but not guaranteed. Students may be given permission to advance on departmental probation and repeat the course, if agreed to as part of the Contract associated with the formal advancement process (see Student Advancement Policy for details). Second grade option is not possible in the graduate college. Both the original grade and subsequent course and grade entry will appear on the student’s transcript and both grades are factored in the g.p.a.

8. Incompletes are not sanctioned by the University except for work that cannot be graded on time for extenuating reasons. Students must petition the instructor and complete a contract for an incomplete which
must be made up before the end of the following semester or by an earlier deadline as arranged with the instructor. Students may not advance to courses for which they have not met the prerequisites due to incompletes. The grade of Incomplete is to be used only when a student’s work during a session cannot be completed because of illness, accident, or other circumstances beyond the student’s control. Instructors may report a mark of Incomplete only if the unfinished part of the student’s work, in a course other than thesis or independent study, is small; the work is unfinished for reasons acceptable to the instructor; and the student’s standing in the course is satisfactory.

9. Earning credit for Individual Study may be an option for MSW students in good standing. The student must identify a supervising faculty member and negotiate an Individual Study Contract before they register for the individual study course.

POLICIES RELATED TO ACADEMIC PLANNING

Advising

When possible, students are matched to faculty advisors based upon interest areas checked on the students’ applications. Advisors provide academic advising, determine the application of specific graduate transfer courses to the MSW plan of study and approve and sign drop/add slips and clear advisees to register each semester after meeting with them. They are also involved in approving change of status from part to full-time status and change of concentration. Other changes in plans to complete the program may involved a modification of their plan to complete the program, transferring to another practicum center, or requesting a leave of absence. All modifications require completion of a form with appropriate signatures. When a concern is filed regarding a student’s advancement in the program, the advisor assists with the development of the remediation plan (see Student Advancement Policy).

Changes in Advisor

Students may request a change in advisor if they have identified a faculty advisor who has agreed to serve as their advisor. The student should notify the advisor to whom they are currently assigned and the Program Administrator of the change using the Advisor Change Form.

Students requesting a change in advisor but who have not identified an advisor who will agree to advise them should obtain a list of advisors who are available (by areas of interest and by numbers of advisees currently being served) from the Program Administrator. The student may select one advisor from this list. The student fills out an advisor change form which is signed by the new advisor, Program Administrator and copied to the previous advisor, student file and Programs Coordinator.

When an advisor is no longer available to provide advising, the Program Administrator provides the student with a list of faculty available to serve. The student fills out the Advisor Change Form, which is copied to the new advisor, previous advisor, and Program Administrator. The MSW Program Director serves as back-up to advisors absent for one semester or less.

Graduate Transfer Credit

Advisors may grant a maximum of 12 s.h. Graduate Transfer Credit for previous graduate work if it has been approved by Graduate Admissions as graduate credit and will be less than 10 years old at the time the student graduates. The courses must be identified on student transcript and must be in an area that makes them suitable as required courses when applicable, or as an elective. At least one elective (minimum 2 s.h.) must be preparatory.
for the students’ advanced practicum. Advisor indicates on Graduate Planning Sheet the number of hours to apply to MSW degree, and places in student file.

Transfer students from other CSWE accredited schools of social work shall complete a minimum of 36 s. h. after enrolling as MSW students at The University of Iowa but will probably need to complete more than 36 in order to satisfy School requirements. The transfer Student is expected to produce course outlines, and sometimes assignments to assist the Program Administrator, MSW Director and sequence faculty to assess comparability to the UI MSW program competencies and practice behaviors. The MSW Director will provide final approval of the student’s plan to complete the program. The University of Iowa and the School of Social Work do not grant social work course credit for life experience or previous work experience.

If students expect to transfer in courses from other institutions, official transcripts must be submitted to, and evaluated by, Graduate Admissions prior to the end of University of Iowa semester, or graduation may be delayed. All students must be registered at The University of Iowa during the semester the MSW is to be awarded.

Procedure for Identifying and Referring Students Requiring Writing Skill Support

Instructors should identify students with writing problems and refer those students to the student’s faculty advisor if the problem is serious. The advisor may refer the student to the Writing Lab and/or develop a remediation plan utilizing the student advancement policy.

Accommodations for Students with Disabilities
The University is committed to providing an educational experience that is accessible to all. If a student has a diagnosed disability or other disabling condition that may impact the student’s ability to complete the course requirements as stated in the syllabus, the student may seek accommodations through Student Disability Services (SDS). SDS is responsible for making Letters of Accommodation (LOA) available. The student must provide an LOA to the instructor as early in the semester as possible, but requests not made at least two weeks prior to the scheduled activity for which an accommodation is sought may not be accommodated. The LOA will specify what reasonable course accommodations the student is eligible for and those the instructor should provide. Additional information can be found on the SDS website.

Students for Whom English is a Second Language
The School recognizes the special educational needs of social work students who speak English as a second language.

1. Such students will be assigned an academic advisor with special interest in their culture-area whenever possible. The advisor will assist the student to obtain special educational assistance, as needed.
2. Instructors are expected to meet with such students at the beginning of each semester and help them to arrange for special educational assistance, as needed (e.g. extended time for exams and assignments, tutoring, writing skills).
3. Non-native English-speaking students who are admitted are required to pass the overall English Proficiency Composition exam administered by the University’s Linguistics Department/ESL Program. Failure to pass this exam will result in an automatic transfer to the part-time program. If and when the exam is passed, the student may be reinstated to the full-time program in consultation with the Advisor and Director of Admissions.
4. The course structure for international students may be individualized depending on English Language proficiency, educational background, and professional experience.
**Time Limits for Completion of Program**

Full-time students: complete MSW in 2 years (five) semesters

Part-time students: complete MSW within 12 semesters and complete a minimum of two courses per semester. Students who do not complete in four years must petition the MSW Director for approval to extend their program.

Students who withdraw from the program or become inactive for two consecutive semesters must reapply for admission. If student drops, advisor lets the Admissions and Programs Coordinator know, and they in turn will advise student of policy and reapplication procedure and up-date student list.

**Readmitted Students**

Readmitted students:
1. shall meet the requirements of the current program;
2. shall meet the advancement policy requirements;
3. shall meet the current concentration requirements.

**General Academic Planning**

Students shall not be permitted to register for more hours than weeks in which courses are offered (by rules of the Graduate College).

There can be no banking of credits. Credits must be awarded for work produced in the semester of registration.

The Concentration (Family Practice or Integrated Practice) must be declared by the time the student begins planning the advanced practicum. This usually occurs in early spring semester. Changes in concentrations must be discussed and approved by the advisor. There is a form to process when changing concentration (available in this handbook and on the website).

Students may be able to change their status to or from full-time, two year, or part-time, three, or four year programs. Changing status requires consideration of: 1) the student’s academic plan, 2) the availability of practicum placements, and 3) course availability and class size. This necessitates the approval of the faculty advisor, the practicum administrator at the site where the student intends to complete practicum, and the School’s program administrator, utilizing the Request for MSW Change of Program Type form.

**Student Responsibilities**

Maintaining Registration Planning Sheet. This sheet should be updated each semester with advisor conference prior to registration. Up-to-date copy should always be in archived in MYUI and the student’s electronic fil which faculty and administrators can access.

Registering each semester

Responding to surveys which assist with program planning, which elective to offer, etc.

Attending mandatory practicum planning meetings

Completing practicum planning forms
Submitting Application for Degree
If a thesis candidate, the student is responsible for meeting all deadlines including deposit deadlines. At the thesis defense meeting the student should obtain appropriate signatures from thesis committee on the “Report to the Graduate College” form and return it to the Program Administrator so that it can be forwarded to the Graduate College.

Completing current student, exit and alumni surveys.

Students who have fees due The University of Iowa (i.e., library) will not be permitted to register for the next semester or to graduate.

Students who plan to complete final examination thesis prior to the final semester must first have approval of advisor, School of Social Work Final Exam Committee, and person in charge of final exam. Student must have completed 5 s.h. of Advanced Practicum with a Satisfactory grade prior to completion of final exam. No more than one required course should remain in the semester after student undertakes final requirement (See Instructions of MSW degree candidates).

INSTRUCTIONS FOR MSW DEGREE CANDIDATES
A student planning to graduate and/or complete Master’s Final Examination must complete the following steps:

1. The thesis candidate must submit a signed final examination proposal form to the Program Administrator.

2. All students should submit degree applications in MyUI.

3. The Program Administrator will complete the Request for Final Examination for thesis candidate and Plan of Study forms for all students, which must be submitted to the Graduate College. The student’s program of study will be reviewed at this meeting to ensure all curriculum and Graduate College policies have been followed. The Program Administrator will contact students and advisors only if there is a question or problem. Student receipt of a copy of the Plan of Study indicates that the Plan of Study has been approved by the Graduate College. The Program Administrator will also submit notice to the Iowa Licensure Board of the students’ graduation date and intent to sit for the exam prior to graduation, IF the student requests this.

4. Changes in the Student’s Plan of Study summary sheet, current registration, or an anticipated change in one’s graduation date must be reported immediately to the Program Administrator. An Application for Change in Plan of Study form or a Deletion Notice may need to be filed with the Graduate College.

SUMMER GRADUATES TAKE NOTE: To receive the degree in July/August, summer graduates must complete all course work by the end of the summer session. Students who complete the program after the JULY deadline will be awarded the official MSW degree the following December. File your Application for Degree in the fall semester before the University deadline.
THESIS AND ORAL EXAMINATION

A thesis and final oral examination is not required for the MSW degree. Students may pursue a thesis under the supervision of a social work faculty member and two additional committee members. Students typically complete a thesis if they intend to pursue doctoral education or another position that requires a high level of research competency. A thesis is not required for admission into a Ph.D. or DSW granting social work program. In addition to refining their research skills, students develop skills collaborating with a committee to complete their thesis research. Working with a committee is likely to help prepare students to complete the Ph.D. dissertation and successfully defend it.

Students who wish to explore the thesis option may speak to their adviser, the director of the MSW program, or the director of the Ph.D. program. Because the thesis requires human subject’s approval and may involve the collection of data, students in the two-year program should decide whether to pursue a thesis during their first semester in the program and ask a faculty member to chair their thesis by the end of their first semester.

With their advisors’ permission, students may apply up to six semester hours of Thesis Hours to the elective requirement for the MSW degree. Thesis Writing Seminar is offered in the fall semester in Iowa City for 1–3 semester hours and applied to the elective requirement.

1. Guidelines for the Proposal

Students submit a proposal to their committee for approval before they collect data, if applicable, and analyze data. The proposal is typically 30 pages and includes (page estimates in parentheses):

Chapter 1: Introduction
- Background of the problem (<2)
- Mini or brief literature review (<2)
- The gap you will fill (1 paragraph)
- Purpose (1 sentence)
- Research questions (1)
- Overview of methods (<1)
- Preview of subsequent chapters (<1)

Chapter 2: Literature
- Introduction/preview of literature (<1)
- Review of the literature (15-20)
- Summary/conclusion: State of the literature, gap(s) in literature, and how you will fill gap(s). May include a (restatement of) your research questions or hypotheses (2-3)

Chapter 3: Methods
- Design, sampling, selection criteria (2)
- Sample size and, if known, sample characteristics (2)
- Data collection procedures (2)
- Human subjects, if required by your chair (1)
- Measures (cf. Instruments; 2-3)
- Data analysis procedures and, if applicable, power (2)

References
Tables and figures
Measures/instruments
Consent form(s), if applicable
Timeline, if requested
2. Guidelines for the Thesis

Before the oral exam, students revise the chapters that were included in their proposal and write the Public Abstract (less than 250 words), and the Results and Discussion chapters.

Chapter 4: Results
Chapter 5: Discussion
  • Summary
  • Interpretation
  • Limitations
  • Recommendation for Future Research
  • Recommendations (e.g., policy, practice, social work education)
  • Conclusions

3. Deadlines and Other Important Information

Students considering the thesis should carefully read all Graduate College policies related to the thesis. [https://www.grad.uiowa.edu/academics/thesis-and-dissertation](https://www.grad.uiowa.edu/academics/thesis-and-dissertation)

The student’s chair will help them navigate these policies and the thesis process
FINAL EXAMINATION PROSPECTUS FORM FOR THESIS CANDIDATES

Date: ____________________________

Student’s name: ____________________________________________________________

Center: [ ] IC  [ ] DM  [ ] QC  [ ] SC  [ ] On-line

University ID #: ____________________________________________________________

Expected date of final oral exam (session/year): __________________________________

Expected date of graduation (session/year): _____________________________________

I approve the proposal and agree to serve on the final exam committee.

Chairperson: _________________________________________________________________

Print Name ____________________________  Signature ____________________________

Member: _________________________________________________________________

Print Name ____________________________  Signature ____________________________

Member _________________________________________________________________

Print Name ____________________________  Signature ____________________________

A copy of this form, signed by the committee, must be sent to the program administrator within two weeks of the proposal meeting meeting.

Turn in to the Programs Coordinator in 308 NH for copies and departmental processing:

original: [ ] Programs Coordinator for Student file
cc: [ ] Program administrator  [ ] Student
Iowa Social Work Licensure

All Master’s level social workers in Iowa must apply for licensure and must be licensed to practice social work. At the last practicum seminar of the fall session, students will be invited to consider whether they want to sit for the Iowa SW Licensure exam prior to graduation.

To apply for licensure in Iowa (and request permission to sit early) each student must:

1. Go to the Iowa Board of Social Work Examiners website http://idph.iowa.gov/licensure/iowa-board-of-social-work and apply online

2. The Board requires that the School provide a statement that the student is in good standing and expected to graduate in the spring or summer if you wish to sit for the exam before your final transcript is available. The School’s Program Administrator (Kate Kemp) will conduct a degree audit in January, for all students in practicum seminar, and submit the plan of study for those students to the Graduate College. She will then send the required statement of expected graduation to you as an email attachment. If you choose to apply and sit early for the exam, you will need to attach this letter to your application to the Board. If you do not want to sit early, or are moving to another state, and don’t intend to apply for Iowa licensure, you can just discard the email.

3. Request Transcript from University of Iowa Transcripts section in the Registrar’s office by requesting on MyUI (other options are offered here https://registrar.uiowa.edu/transcripts) Be sure and check that you want them to hold transcript for: “after degrees” to be sent to the Board after you graduate (or else they will send it now, which is not helpful). The final transcript is available about three weeks after graduation. Have it sent to Iowa Board of Social Work Examiners, Iowa Department of Public Health, Lucas State Office Bldg. – 5th Floor 321 East 12th Street Des Moines, Iowa, 50319-0075. There is also an email address for the online submission on the Board’s website.

4. The Board will notify you by mail when your application is accepted and inform you of how to schedule and sit for the Exam.

5. Then you just need to successful complete the MSW program!

The School has purchased study guide materials that students may check out in each center.

Licensure requirements vary by state. The American Association of State Social Work Boards http://www.aswb.org supplies phone numbers, addresses and email addresses for each state’s licensure board as well as information about the exam (its contents, how to prepare, etc.)

If you have any questions, please feel free to contact kate-kemp@uiowa.edu